Legal Data Intelligence

Operational Efficiency

Initiate

Identify Tasks
Determine the kinds of tasks the legal department does and approximate the time it takes to complete each task

Assess Tools
Evaluate the tools regularly used by the legal department

Build Data Tracking Process
Identify areas to track additional data points for operational efficiency

Identify Downstream and Upstream Impacts
- Find touchpoints across connected work
- Assess data available, how workflow intersects, and the impacts of data at each phase of the touchpoint

Investigate

Build Reporting
Create robust reporting for leaders in the legal department so they can ascertain needs related to data-driven decisions

Tech's Role
Uses business intelligence (BI) tools to build out reporting and automatically identify trends and key factors impacting trends

Analyze Trends
Assess and analyze data trends to turn insights into actions

Implement

Deliver Business Case for Operational Efficiency Needs
- Allocate resources for automation or to acquire tools
- Identify areas where specific headcount can have an impact (e.g., business analyst, data analyst)
- Use data to identify areas to earn hours in the legal department

Manage the Business
Use data insights to make decisions on where to allocate headcount, where budget spikes are anticipated, where hours can be earned, and what areas of the business of legal are at risk of bandwidth limitation, etc.

Build Predictive Models Around Legal Capabilities
Develop predictive trend models incorporating common factors that impact work in legal, both downstream and upstream. For example, what is the litigation risk for a new product or service? How is that impacted by elements such as contract negotiations or customer interactions?

Tech's Role
Uses machine learning to build predictive models with the ability to input actions to see the legal capability impact